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| **QUESTION** | **TYPE** |
| Name of the session | Open question |
| Type of entity: | 1) SME, 2) CLUSTER, 3) COACH, 4) INVESTOR, 5) PROJECT PARTNER, 6) OTHER |
| What was your role in this MPowerBIO session?  | 1) Presenting company, 2) Speaker, 3) Coach, 4) Guest/Observer, 4) Other |
| How would you describe your overall satisfaction with this session? | Very satisfied/ satisfied/ Somewhat satisfied/ Not satisfied |
| How was the session organization | (1- POOR, 4-EXCELLENT) |
| How satisfied are you with the expertise of the speakers/moderators | (1- NOT SATISFIED, 4-VERY SATISFIED) |
| How engaging was the session? | (1- NOT ENGAGING, 4-VERY ENGAGING) |
| For the training sessions: how would you rate the quality of the provided content? | (1- POOR, 4-EXCELLENT) |
| For the training sessions: how helpful did you find the provided content? | (1- NOT SO HELPFUL, 4-EXTREMELY HELPFUL) |
| For the training sessions: how satisfied are you with the speakers'/moderators' ability to answer your questions during the presentation and dialogue with the audience? | (1- NOT SATISFIED, 4-VERY SATISFIED) |
| How would you rate the duration of the session? | (1- TOO SHORT, 2- ABOUTH THE RIGHT LENGHT, 3- TOO LONG) |
| What did you enjoy the most? | Open question |
| What did you enjoy the least? | Open question |
| Do you have any additional comments or suggestions for improvement? | Open question |

**Questions for overall performance of the services**

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| **#** | **Questions** | **Options** | **Related KPI** |
| Q1 | What is the name of your organization? (This is optional, but we would love to talk to you about the things you didn't like in order to improve!) | Comment box  | N/A |
| Q2 | Which courses did you attend to or watch? | All courses available (respondent could pick multiple options) | KPI 7 |
| Q3 | How would you rate the overall speakers (their engagement and investment) during the whole program? | Very positive | KPI 4 |
| Positive |
| Could be better |
| A lot of room for improvement |
| Q4 | How helpful did you find the content of the overall program? | Extremely helpful | KPI 5 |
| Very helpful |
| Somewhat helpful |
| Not so helpful |
| Q5 | How would you rate the overall experience to access the courses, related information, and additional materials? | Easy | KPI 6 |
| Neither easy nor difficult |
| Difficult |
| Q6 | Did you find the recommended courses on your customized Service Roadmap relevant for your company? | Not relevant at all | KPI 8 |
| Somewhat relevant, could be better |
| Relevant |
| Very relevant |
| Q7 | Do you see any possible collaborations generated through the MPowerBIO project? If yes, what do you expect to come out of it? | Comment box | N/A |
| Q8 | Is there another topic we didn't cover you would like us to include in future editions? | Comment box | N/A |
| Q9 | Do you have any recommendations for us? Leave your comment below so we can improve our program! | Comment box | N/A |
| Q10 | If you agree with us contacting you to know more on your experience being part of MPowerBIO Business Support Program (won't take more than 10 minutes), please leave your email below. | Comment box | N/A |

**Satisfaction survey for the training events & competitions**

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| What did you enjoy the most? | Open question |
| What did you enjoy the least? | Open question |
| Do you have any additional comments or suggestions for improvement? | Open question |